



MACKAY CHILDREN'S CONTACT SERVICE INC.

Email: admin@mackayccs.net.au

Phone: (07) 49441733

www.mackayccs.org.au

37 Boddington St Mackay,

PO Box 237 Mackay 4740



Dear Clients

- Payment for service delivery will be expected on the day that MCCS provides the service to you. Strict 30 day invoices will be issued.
- If there are any outstanding fees, the frequency of contact visits will be reduced as we cannot refuse you service. Until the outstanding fees are paid the spot will not be reserved.
- Additional visits must be renegotiated once the fees are paid; there is no guarantee that the same time and day will be available.
- Offsite visits are not available to families when there are outstanding fees due, while there are fees outstanding the contact visits will occur at the MCCS centre.

Please feel free to request an EXEMPT form if you are experiencing financial hardship.

Fees Current

A Registration of \$20 is payable by each parent

Changeover Fees

\$5 per changeover is payable by each parent.

Supervised Contact Fees

\$30.00 per 2- hour visit	Full-time Employed
\$15.00 per 2-hour visit	Low Income and Special Needs

Fees can be paid by cash, cheque or EFTPOS.

Direct Deposit Details- Westpac Australia Bank

Account Name: Mackay Children's Contact Service Inc

BSB: 034-195

Account Number:58-3458

Use your first name and reference number for deposit description.

The MCCS understands that this will cause inconvenience. The changes are necessary to ensure that the MCCS remains viable and available to the families in Mackay in need of the service.

January 2019